CLIENT

Headquartered in Denison, Texas, RadPayor provides cloud-based, medical billing software to radiology business offices, billing companies, hospitals and imaging centers across the U.S. The RadPayor platform is remotely accessible to customers through any Internet-connected device.

CHALLENGE

The RadPayor platform is crucial to its clients' daily operations. Since the service is cloud-based, RadPayor requires a fast, reliable Internet connection with constant uptime and scalable bandwidth that can grow with their client base.

> "Cable ONE Business gives me peace of mind. I don't have to think about that part of my business – it is taken care of 100%."
>
> – Dr. Tom Henslee, Owner, RadPayor Inc.

SOLUTION

Dedicated Internet Access from Cable ONE Business provides RadPayor with a 75 Mbps dedicated, symmetrical Internet connection over a nationwide fiber-optic backbone that guarantees 99.99% uptime. And with scalable bandwidth options up to 1 Gbps, additional capacity is always just a phone call away. So company owner Tom Henslee doesn't have to worry about meeting the needs of his expanding customer base. "Cable ONE Business gives me peace of mind. I don't have to think about that part of my business – it is taken care of 100%," he says.

Additionally, around-the-clock network performance monitoring ensures that, if a service interruption does occur, Henslee is the first to know. "If I don't get a phone call, I know that our system's up. It's just as simple as that."